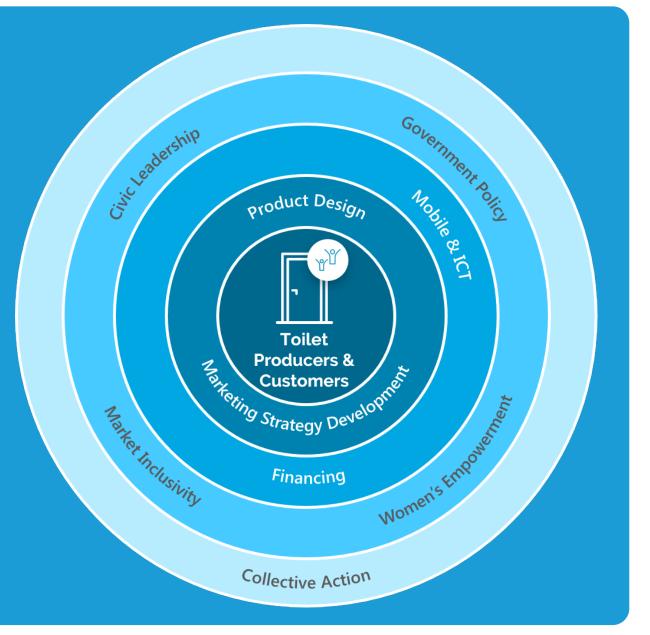


We don't reach millions of people. We build systems that do.







What is the role of research and monitoring in system strengthening?

How do we measure impact and sustainability of the system?

The Challenge

Monitor a market system

...as you build it

• ... and ensure its sustainability



The Challenge

Monitor something dynamic

...as you build it

• ... and ensure its sustainability





Monitor something dynamic

...before you know what you don't know

• ... and ensure its sustainability





Monitor something dynamic

...before you know what you don't know

 ... and use locally led mechanisms and local actors wherever possible





Monitor something dynamic

...before you know what you don't know

 ... and use locally led mechanisms and local actors wherever possible





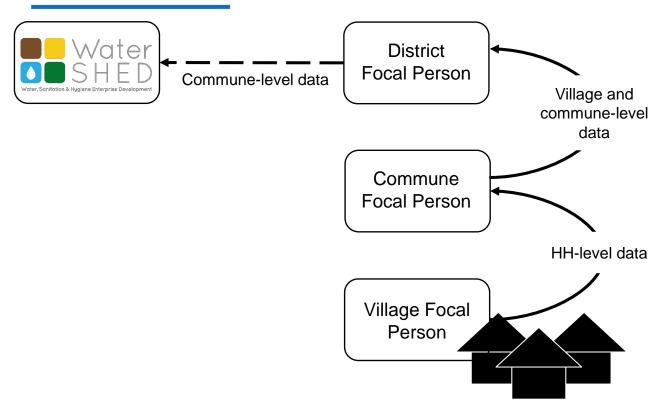
The Solution

- Adaptive monitoring approach
- Responsiveness to learnings
- Local, government-led data collection mechanisms
- Handing over / institutionalizing programsgovernment-led monitoring and evaluation of the program

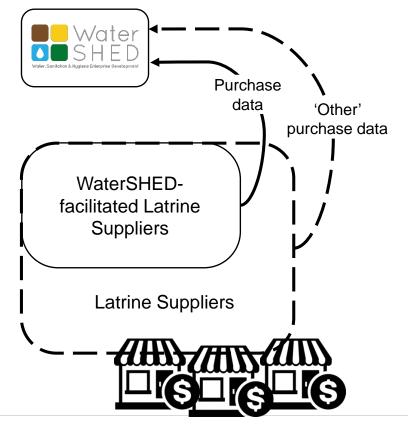




Government-Led Data Collection



Latrine Supplier Data Collection

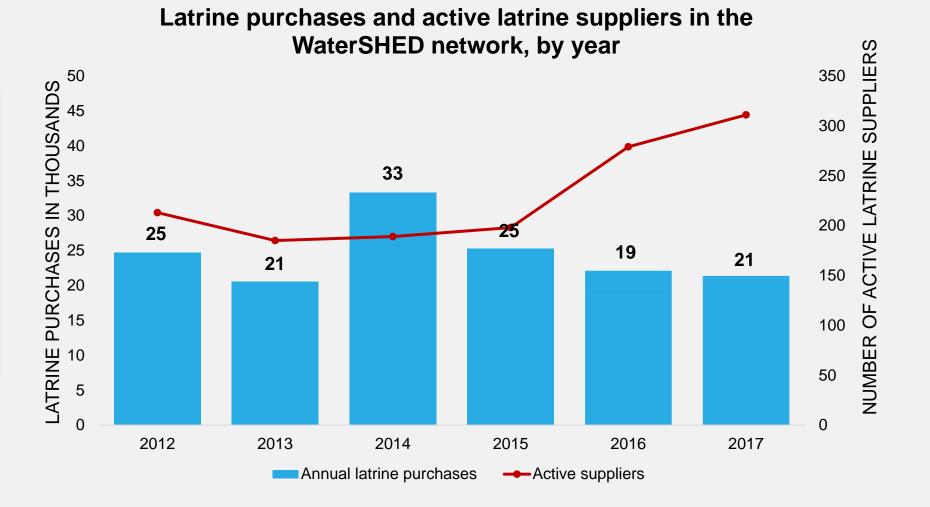




Core Components Of The Sanitation Market



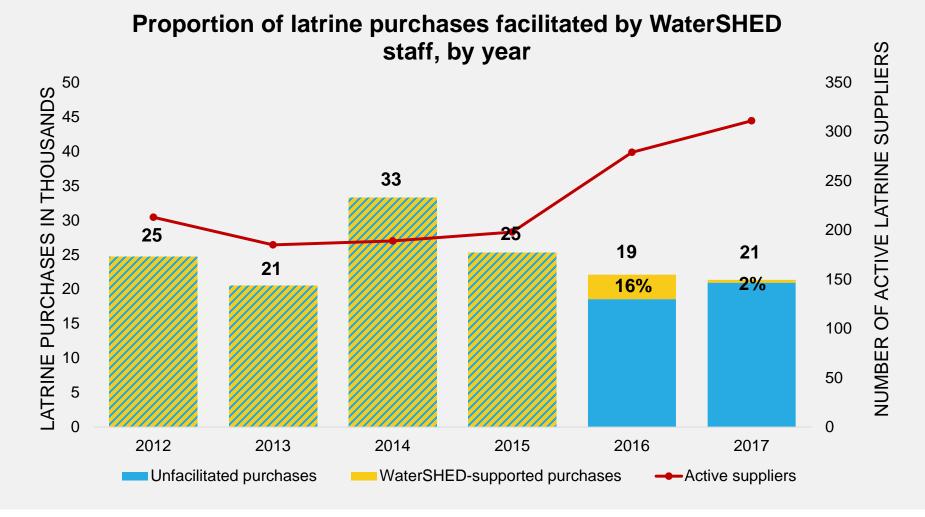
Using our initial metrics alone, it appears that market activity decreased over time.



Monitoring For Market System Sustainability



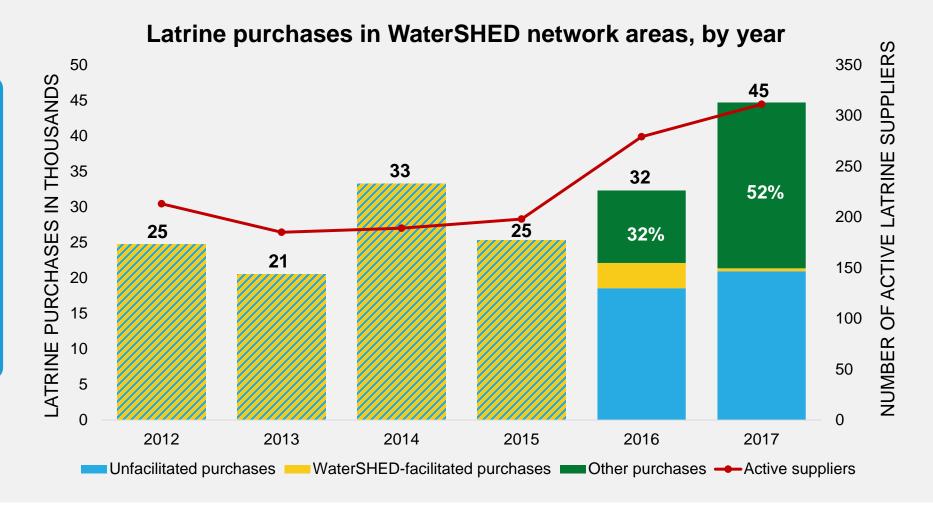
As we began to pull back from direct market facilitation (2015), we see the % of independent sales increase over time.



Monitoring With Government-led Mechanisms



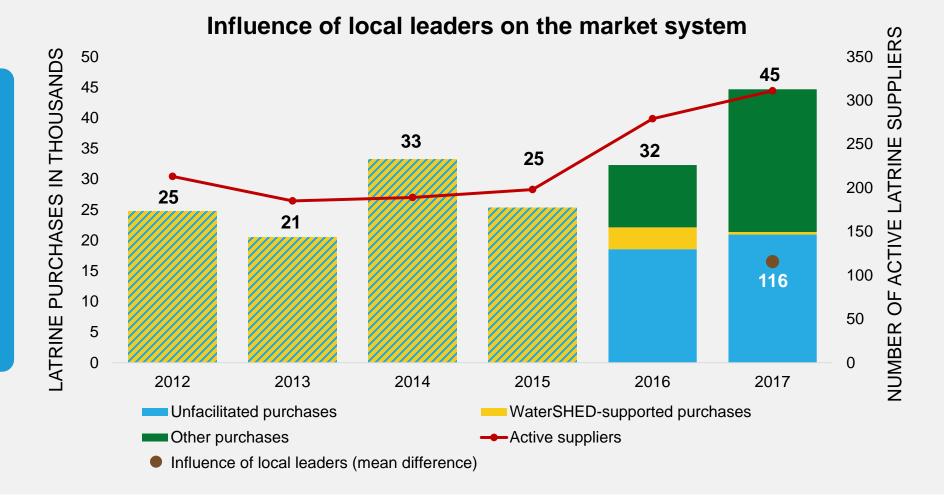
Government-led data collection gave a broader view of market activity.



Monitoring For Influence Of The Political Context



In 2017, districts with trained government leaders had, on average, 116 more latrine sales than districts with untrained leaders.



Handing over / institutionalizing programs-research and M&E



Government-led monitoring and evaluation of the program

- 1. Assess the capacity of provincial and district trainers (i.e. training skills, leadership skills);
- 2. Assess the capacity of commune councilors;
- 3. Track and report the program cost at the national level;
- 4. Track and report the program cost at subnational level.

Breakout Session



- 1. How does research influence decision making in your organization?
 - Do you measure your own progress and separately, the broader market/system?
 - Is this methodology similar or different than the government's? How?
- 2. How has your research and monitoring changed over time? What drive the changes?
- 3. How is research essential for systems strengthening? How can research and monitoring can be used to measure sustainability? What are the challenges?
- 4. From a research lens, thinking sustainably: What do organizations need to ask to work towards an exit? If you didn't exist tomorrow, who would need to do what?
- 5. Future of Cambodian development: As Cambodia becomes a middle income country, there will be fewer positions available for development and NGOs. How can NGOs support the gov't and institutions to take ownership?

